

ANNUAL COMPREHENSIVE STERILISER SERVICE CONTRACT

Customer Details			
Proprietor Name			
Company Name			
Company Address			
Town/County		Postcode	
Telephone Number		Mobile Number	
Email Address			

Steriliser Details			
<i>A contract must be completed for each steriliser</i>			
Model		Serial Number	
Size		Date of Commencement	

Payment			
Single Payment (£576.00) <small>(Please circle)</small>	BACS / CHEQUE/ CARD	Monthly Payments <small>(Set amount set by Accounts)</small>	DIRECT DEBIT <small>(1ST of the month)</small>
Payment Information	BACS: Bank Account Number: 02588563 Sort Code: 30-97-13. Card Payments: Please call 0208 597 1404 (Option 4). Cheques: Payable to EXCEL HEALTHCARE LTD. Please write invoice number on the back of your cheque. Direct Debit: Please call 0208 597 1404 (Option 4).		

Terms & Conditions			
<p>The Service Contract will commence from the above date. This is a rolling contract. Annual payment amount of £576.00 including vat for the above steriliser either by single payment or monthly instalments as indicated. An Invoice will be issued annually on or around the 1st of your Invoiceable month, this may be before your 1st service of the year has taken place. Excel Healthcare Ltd will conduct bi-annual services on the unit incorporating a series of calibration tests with a written scheme of examination and will issue certification reports to verify effective sterilisation and pressure vessel worthiness. The annual payment will include all parts and labour costs unless repair is caused by customer error for example by not using distilled water therefore causing the steam generator to block. In the unlikely event of any breakdown on the contracted steriliser between bi-annual visits repairs will be carried out quickly and efficiently. We will endeavour to attend within a 48 hour period of notification. These repairs will be carried out under the Excel Healthcare warranty scheme and will be free of any charges.</p> <p>Any changes to the above customer information please contact Excel Healthcare Ltd as soon as possible to update our records.</p> <p>Unfortunately if we are unable to contact you to book your service one month after your service is due it will be forfeited so please ensure you make note of your service months and that these are booked.</p> <p>Cancellation: Either party can terminate the contract by giving a minimum of 3 months notice in writing prior to your Invoiceable month or you will be subject to a cancellation fee of £474.00 including VAT.</p>			
Signature of Proprietor/Manager		Date	
Print Name			

I agree to the above terms, confirm that I am aged 18 years or over & am authorised to sign this on behalf of the company and take full responsibility for this contract.

Please note that we are closed Weekends, Bank Holidays and over the Christmas Period for our Annual Shutdown.

Office Use

Account Reference		Service Months	
Area		Invoiceable Month	